



SymptomScreen

Guide Set 6 Release Notes

May 15, 2023

The following is just a summary of changes in this release of the SymptomScreen guides. For a complete list of changes, please review the document [SymptomScreen Changes Guide Set 5 to Guide Set 6](#).

Because you likely have changed priorities and possibly changed guides and questions in your account, to see how Guide Set 6 will impact your account we recommend reviewing the options in the [SymptomScreen Guide Set Review Instructions](#).

New Guides

The following 18 guides were added in this release:

Breathing Symptoms

1. Breathing Stopped
2. Chest Congestion
3. Drowning

Eye Symptoms

4. Excessive Blinking

Head and Brain Symptoms

5. Can't Talk
6. Facial Drooping

Miscellaneous Symptoms

7. Electrical Shock
8. Hot Flashes
9. Swallowed Alcohol – Child

10. Swallowed Non-Food Substance

11. Weight Gain

12. Weight Loss

Mouth / Teeth / Throat Symptoms

13. Dry Mouth

14. Excessive Thirst

Newborn and Infant Questions

15. Baby Not Gaining Weight

Nose Symptoms

16. Runny Nose

Skin Symptoms

17. Hair Loss

18. Skin Peeling

Updated Guides

- **Poisoning** was renamed to **Poisoning – Caller Reports**. This, combined with the new **Swallowed Non-Food Substance** and **Swallowed Alcohol – Child** guides, allows non-clinical users to better handle ingestion of potentially harmful substances without having to make the decision themselves as to whether the substance is poisonous.

- **Swallowed Object – Caller Reports** was renamed to **Swallowed Solid Object** to better fit with the new poison-related guides listed above.
- **Chest Pain – Adult** was changed so that “All other calls” is at Priority 2A rather than Priority 3B. This better reflects how adult chest pain calls are handled by nurses and other triage professionals. To have “All other calls” changed back to a lower priority in your account, please contact support@symptomscreen.com.
- **Bluish Skin or Body Part** was split into two guides: **Bluish Lips or Face** and **Bluish Hands or Feet** to better handle the potential difference in priority between these two symptoms.
- **Unconscious** was renamed to **Unconscious Now** to better highlight the difference between this guide and **Passed Out (Fainted)**.
- **Choking** was changed so that “All other calls” is at Priority 1B rather than 2A.
- “Feels the need to push” and “Contractions every 5 minutes or less” were added as questions to the **Labor (Having Contractions)** and **Rupture of Membranes (Water Broke)** guides.

Updated Questions *(in all guides in which they are used)*

- “Dark red or purple spots” was split into two separate questions (“Purple spots” and “Dark blood red spots (not pink)”) to reduce false positives but still identify petechiae and purpura.
- “Can’t stand” was changed to “Can’t stand (unless normally can’t stand)” to avoid false positives with individuals who normally can’t stand such as infants and people who use wheelchairs.
- “Can’t walk” was changed to “Can’t walk (unless normally can’t walk)” for the same reason.
- “Wheezing” was changed to “Wheezing (high-pitched whistling sound)” to reduce false positives.

Additional Updated Questions and Guides

- “Trouble breathing” was changed to “Trouble breathing through the mouth” in several guides to avoid false positives due to nasal congestion. It was not changed for symptoms in which trouble breathing through any route might indicate a serious complication.
- “Anxiety keeps from going to school or work” was changed to “Anxiety keeps from normal daily activities (such as school or work)” in **Anxiety or Panic Attack** to better capture anxiety in older adults who don’t go to school or work.
- Questions were added and removed in several guides to improve the accuracy and performance of screening.